

Quality Policy

At VBN Components AB, we are dedicated to delivering innovative and high-quality materials solutions to meet the evolving needs of our customers. Our commitment to quality is unwavering. We work in a structured manner aligned with the highest standards, constantly striving for excellence in our research, development, and production processes. Our vision is to redefine wear resistance by 3D printing and to create a more sustainable and efficient industry.

Our Commitment

- **Customer Satisfaction**
We prioritize the satisfaction of our customers by consistently delivering products that meet or exceed their expectations. We listen to feedback and continuously improve our offerings.
- **Continuous Improvement**
We are committed to the continuous improvement of our products, services, and processes. We embrace innovation and invest in research and development to stay at the forefront of materials development and solve the challenges of our customers and the market.
- **Compliance**
While not certified, we adhere to ISO standards and industry best practices in our operations. We maintain well-defined routines to ensure the reliability and traceability of our materials.
- **Employee Involvement**
Our employees are our greatest asset. We encourage their involvement in quality initiatives, providing training and resources to enhance their skills and knowledge. We foster a culture of quality, creativity, and collaboration among our employees, partners, and suppliers.
- **Environmental Responsibility**
We are dedicated to minimizing the environmental impact of our operations. We comply with all relevant regulations and seek sustainable practices throughout our value chain.
- **Ethical Conduct**
We conduct our business with the highest ethical standards, ensuring transparency, fairness, and integrity in all our interactions.
- **Stakeholder Engagement**
We actively engage with our stakeholders, including customers, suppliers, and the community, to understand their needs and expectations, and to build lasting relationships based on trust.

Communication

This quality policy is communicated to all employees and is made available to our stakeholders, customers, and suppliers.

Management Responsibility

As CEO, I am personally committed to ensuring that this quality policy is understood, implemented, and maintained throughout the company. We allocate resources, provide necessary support, and hold ourselves accountable for its effectiveness.

Review and Revision

This quality policy is subject to periodic review and revision to ensure its ongoing suitability and relevance to our business. We remain agile and adaptable in the pursuit of quality excellence.



Magnus Bergman, CEO, VBN Components AB